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For immediate release

## **Deep Creek Center Launches Industry's Most Comprehensive ITIL Learning Program**

*Solution to fix access to ITIL Intermediate and Advanced training programs*

Deep Creek Center, a leading provider of ITIL training, mentoring, and consulting services, announced the launch of a global initiative to combat limited access to the skills-based training needed to support industry ITIL initiatives. Deep Creek's comprehensive ITIL certification programs will be made available in a live-over-the-Web format and will provide a guaranteed way for students looking to get high-quality expert-led training to get the training they need, regardless of location.

"The market has had a difficult time providing access to the Intermediate and Advanced ITIL learning programs that many organizations need to ensure the success of their ITIL adoption activities," said Patrick von Schlag, President of Deep Creek Center. "Deep Creek has offered accredited private on-site and rich-media self-paced learning options for a number of years, and these options meet the needs of a number of customers. But for small and medium-sized businesses, as well as businesses located outside of major IT markets, access has been very limited. In addition, the needs to consolidate demand have resulted in very high class cancellation rates around the industry. Deep Creek is the first ITIL provider to commit to run all of its courses, and to provide the guarantee that customers need to commit money and time to training their staff in ITIL best practices."

"Supporting the ITIL training space has been very challenging", stated Andrew Wight, CEO of CompuWorks, a leading IT training provider in Boston, MA. "While there are many companies with broad needs to train their teams in ITIL Foundations, taking care of students with more sophisticated needs has created a supply/demand problem in many regions. Deep Creek's instructor-led online live programs help to address this issue and help us meet the needs of our enterprise class customers who are serious about making ITIL work in their organizations."

Deep Creek and its partner channels train millions of students annually in IT and IT management disciplines. Deep Creek Center is a leading provider of IT skills development, certification, and learning consulting services. We help organizations plan, build, and validate effective, integrated learning solutions that provide demonstrable, tangible business results.